

THE AMS PROVEN PROCESS

ORIENTATION



PROBLEM SOLVING



ORDER PROCESSING



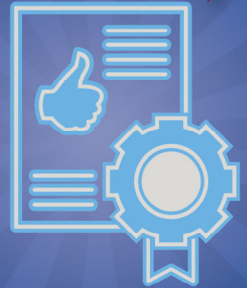
AMS QUALITY STANDARDS



ACCURATE, ON-TIME DELIVERIES



CUSTOMER SATISFACTION SURVEY



- ▶ *About You*
- ▶ *About Us*
- ▶ *How can we help?*

- ▶ *Materials*
- ▶ *Equipment*
- ▶ *Design*
- ▶ *Budget*
- ▶ *Availability*

- ▶ *20k SKU's*
- ▶ *AMS Packaging*
- ▶ *Internal Catches*
- ▶ *AMS FAB & Automation*

- ▶ *ISO Compliant Quality System*
- ▶ *Customer & Vendor Concern Notices*
- ▶ *Vendor Scorecards*

- ▶ *98%+ Success Rate*
- ▶ *Timely Alerts*

- ▶ *On-Time Quotes*
- ▶ *Competitive Pricing*
- ▶ *Staff Knowledge*
- ▶ *On-Time Delivery*
- ▶ *Material Accuracy*
- ▶ *Quality of Support*

AMS
QUALITY STANDARDS
AMS.QS:2011

***Quality Standards + Core Values =
Unrivaled Customer Experience***